

MUHAMMAD ZIA UR REHMAN

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Cloud and Network Engineer with experience in maintaining, improving, monitoring, and securing network and cloud environments. I specialize in networking and management. Specializing in security and cloud solutions, with experience in industry-leading technologies such as Cisco, Fortinet, and Microsoft Azure Cloud. Skilled in troubleshooting incidents, managing support tickets, and performing data-driven analysis, I consistently improve operational efficiency. Proficient in cloud monitoring, log analytics, and automation, I collaborate with teams to maintain secure, compliant, and high-performing cloud and network infrastructures.

TECHNICAL SKILLS:

- Azure Cloud Services
- VNet & VPN Gateways
- Cloud Monitoring & Log Analytics
- Firewalls & Security Management
- Customer Relationship Management
- Azure Application Gateway & Load Balancers
- Routing and Switching
- Incident & Ticket Management

EMPLOYMENT HISTORY

NETWORK & CLOUD INFRASTRUCTURE ENGINEER
FISSYTECH SOLUTIONS LTD. *May 2025 – Present*

- Analyze cloud and network operations in Azure environments to monitor performance, detect anomalies, and optimize infrastructure efficiency.
- Troubleshoot connectivity and network issues, manage incidents, and handle support tickets to ensure reliable and secure operations.
- Configure and maintain networking devices, Fortinet firewalls, routing, and Azure Application Gateway & load balancers for high availability and efficient traffic management.
- Collaborate with internal teams to implement data-driven improvements that enhance cloud and network performance, security, and compliance.

CLOUD NETWORK ENGINEER
GUL AHMAD TEXTILE MILLS LTD. *May, 2023 – May, 2025*

- Supported cloud environments by troubleshooting issues, performing system audits, resolving incidents, and managing support tickets to maintain stable operations and smooth connectivity.
- Collaborated with Azure, Fortinet basics, and ServiceNow partner teams to resolve complex problems, optimize cloud and network performance, and improve overall service reliability.
- Worked closely with internal developers and operations teams to implement data-driven improvements that enhanced system efficiency, user experience, and uptime across environments.

JUNIOR NETWORK ENGINEER
GUL AHMAD TEXTILE MILLS LTD. *Oct 2022 – May, 2023*

- Assisted in configuring and maintaining network hardware, including switches, routers, and access points.
- Monitored network performance and resolved basic connectivity issues to ensure stable operations.
- Supported LAN/WAN troubleshooting, IP addressing, and VLAN configurations.
- Collaborated with senior engineers to implement network security best practices and system updates.
- Documented network changes, configurations, and incident reports for internal reference.

EDUCATION

- **Univeristà di Torino**
  Degree in Global Law (Transnational Legal Studies and GDPR Curriculum)
- **Riphah International University, Islamabad**
  Degree in Computer Science (Cloud Network & Data Science Curriculum)

LANGUAGES:

- English
- Italian
- Urdu, Pashto, Punjabi, & German

CERTIFICATIONS:

- **Azure Cloud Infrastructure Fundamentals**
- **AWS Network and Cloud Fundamentals**
- **Google Analytics Certified**
- **Google Cloud AI and Machine Learning**
- **SAP Certified Business Analyst**
- **Fortinet Network Security Threat Landscape**
- **Google Cloud Network Security Engineer**

INTERESTS & HOBBIES:

- Public Speaking
- Personal Grooming
- Networking and Snooker.